

City of Wetaskiwin pandemic utility payment deferral program to end June 30, 2020

June 24, 2020

(Wetaskiwin, Alberta) — The City of Wetaskiwin’s pandemic utility payment deferral program—initiated to help ease financial stress resulting from the COVID-19 pandemic—will end as of June 30, 2020.

Utility customers will have until December 31, 2020 to catch up on any outstanding account balances without facing penalties or service disruption. This means that customers who were unable to pay their City utility bill during the COVID-19 pandemic will not receive late payment penalties—or have their water shut off—until January 1, 2021.

Standard collection processes, however, will resume on all accounts with outstanding balances dating to before the implementation of the payment deferral program. This means that customers who had an outstanding utility balance before the pandemic will be contacted about payment options in future.

“The COVID-19 pandemic required financial relief efforts from every level of government,” said Tyler Gandam, Mayor of the City of Wetaskiwin. “The City is proud of the efforts undertaken locally to help ease the financial stress of both residents and businesses.”

Since the pandemic utility payment deferral program was implemented, approximately 490 accounts have deferred \$61,900 in City utilities as part of this program.

Customers with questions about payment plans can contact Wetaskiwin City Hall at 780.361.4400.

About the City of Wetaskiwin

Wetaskiwin is a secure, connected, and inclusive community home to a diverse population of nearly 13,000 people. Located only 30 minutes south of the Edmonton International Airport, the City of Wetaskiwin provides a high quality of life through ample recreation opportunities, diverse cultural activities, and a modernized, business-friendly downtown.

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For more information please contact:

Finance Department
City of Wetaskiwin
780.361.4400